



**TURBINE OVERHAUL SERVICES
PRIVATE LIMITED**

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Reg. No. 200006250H

01 Oct 2012

To: Dr Lim Yee Kuang

RE: Customer review on services provided by Trinity Medical

Since coming onboard as our company's designated workplace safety and health doctor, Dr Lim has displayed professionalism in the medical treatment he rendered to our employees. He is also able to meet our corporate requirements on Injury and Illness Management and align to our reporting structure.

Some of the services which we would like to commend are:

Noise/Audiometry review

Dr Lim has shown good knowledge in Singapore and US requirements. He was able to provide a diagnosis on the worker's hearing condition. In addition he went an extra mile in verifying past NID cases and provides a clear explanation in the decisions made.

Review of Return to Work program

Dr Lim provides beneficial return-to-work recommendations to both the ill/injured employee and the management, allowing ill/injured employee to return to work as soon as they have the work capacity.

24hr house-call service

Dr Lim responded to the house-call within the time-frame.

Dr Lim has been very helpful and responsive in providing the required health care to our employees. It has been a pleasant experience working with Dr Lim.

Thank you.

Turbine Overhaul Services Pte. Ltd.